Volume: Clinic Services and Management Department of Health & Human Services

Citation: 246.7(i) NEBRASKA WIC PROGRAM

Approval Date: 12/2010 Procedure Title: Certification Forms

Certification Forms/ Minimum Requirements

The minimum requirements for the WIC Certification Form, as established by 246.7 (i) are:

- 1. Name and address of applicant
- 2. Date of initial visit to apply for benefits
- 3. An indication of whether the applicant was physically present at certification and if not, the reason why an exception was granted
- 4. Information regarding income eligibility
- 5. A description of the document(s) used to determine residency
- 6. A description of the document(s) used to determine identity
- 7. A description of the document(s) used to determine income eligibility OR that the applicant has no income
- 8. Date of certification and medical data
- 9. Height/length, weight, and hematological test results. Pregnant women may be temporarily certified in the absence of bloodwork under special circumstances. See Vol.II, Section B, page 5 for more information. Pregnant women may be certified as presumptive eligible. See Vol. II, Sections B, and D for more information.
- 10. Nutritional risks which established eligibility
- 11. Signature and title of the Competent Professional Authority making the nutrition risk determination and if different, the signature and title of the person responsible for determining income eligibility
- 12. The following statement, with a space for the applicant or responsible party to sign after reading or having read to them the following statement.

I have been advised and received a copy of my rights and responsibilities under the Program. I certify that the information I have provided for my eligibility determination is correct, to the best of my knowledge.

Certification Forms/ Minimum Requirements (cont.)

This application is being made in connection with the receipt of Federal assistance. Program officials may verify information I provide to them.

- 13. The statement I understand that intentionally making a false or misleading statement or intentionally misrepresenting, concealing, or withholding facts may result in paying the State agency, in cash, the value of the food benefits improperly issued to me and may subject me to civil or criminal prosecution under State and Federal law.
- 14. A statement regarding release of information if the State Health Officer has authorized disclosure of information to specific public organizations.

WIC Certification Forms

The Nebraska WIC Program uses two forms to meet the above requirements. The forms are:

WIC Certification Data Form -- this form is printed directly from the computer system and contains all of the demographic, medical, and assessment information for the WIC client.

WIC Certification Signature Form – this form contains the client rights and responsibilities, fair hearing information, dual participation statement, voter registration, client or guardian signature, income, residency and identification documentation, applicant presence in clinic, staff signatures, and documentation of notice of expiration of benefits and program ineligibility.

These forms also serve as data collection instruments, in the event of computer system failure, for the following:

- 1. The National WIC Minimum Data Set as established by USDA
- 2. Pregnancy Nutrition Surveillance System
- 3. Pediatric Nutrition Surveillance System
- 4. Client food prescription and subsequent generation of WIC checks
- 5. Information used in program management and evaluation

When to Print Certification Data Form

Certification Data Forms must be printed at the initial visit and each certification visit thereafter.

Using the Signature Form

The Certification Signature Form must be read and signed by each client/guardian at each certification before the process begins. Below are the steps to follow when completing the Certification Signature Form.

Step			Action				
1	Have client read the Rights &	Responsil	bilities as y	you verl	oally reviev	v them.	
2		RELATION	NSHIP TO AP	PLICANT	(Check One)]
2	SIGNATURE	Self	Guardian/ Custodial Parent	Foster Parent	En rollment Proxy	Date	
	Sandra Hansen		Χū			3/25/10	
		_ 0					
			_				_
	The applicant/responsible party first page after reading the Rig relationship to the applicant.		-				the
3	The Second Responsible Party the second parent) for the client computer screen as the second the manual for more information responsible party. SECOND RESPONSIBLE PARTY – F	nt. This naresponsible on about 2	ame would ble party, r 2 nd respons	d also be	e placed on the page 7 l	page 4 of the ater in this section	on of
	Minuel Redrinius has the same responsibilities as myself at			guardian of		<i>≨</i> and Declined	

Step	Action											
3 (cont)	If the parent does not wish to designate a 2 nd Responsible Party the declined box should be marked.											
	SECOND RESPONSIBLE PARTY – For Infants & Children											
	is also the parent and/or guardian of and has the same responsibilities as myself at the WIC clinic and store.											
4	Have client read and then initial and date the dual participation statement. If they are unable to read the statement, staff should read it to them.											
	DUAL PARTICIPATION By initialing below I agree that the person who is being certified for WIC today is not currently receiving and will not receive for the same time period: • WIC benefits from another WIC clinic OR • benefits from Commodity Supplemental Food Program (CSFP).											
	My initials indicate that I understand that this is considered fraud. Initials: Date: Initials: Date: Initials: Date:											
	Initials: Date: Initials: Date: Initials: Date:											
	Initials: Date: Initials: Date:											
5	Complete voter registration box according to guidelines found in Section B, page 6a of this manual. VOTER REGISTRATION If you are not registered to vote where you live now, would you like to apply to register to vote here today? If you are already registered to vote at your current address check "NO". YES XNO DATE: YES NO DATE: YES NO DATE: YES NO DATE: YES NO DATE: YES NO DATE: YES NO DATE: YES NO DATE: YES NO DATE: YES NO DATE: YES NO DATE: YES NO DATE: YES NO DATE: YES NO DATE: YES NO DATE: YES NO DATE: YES NO DATE: If you believe that someone has interfered with your right to register, or to decline to register to vote, you may file a											
	If you believe that someone has interfered with your right to register, or to decline to register to vote, you may file a complaint with the Nebraska Secretary of State, State Capital Building, Lincoln, Nebraska, 68509, (402) 471-2554.											

Step	Action								
6	Complete the Client Name and ID Number areas at the top of pages 2, 3 or 4. The name & ID number only needs to be written on the form in one location.								
	Client Name: ID: Family ID:								
7	The documentation area should be completed by WIC staff for each certification visit. Information to assist staff in completing this area follows as steps 8 through 13.								
	□ New Cert □ ReCertification □ ReEnroll □ InState Transfer □ Out of State Transfer □ Presumptive □ Custody Change Date Cert Expires: □ YES □ NO, Reason: □ NO, Reason: □ VES □ NO, Reaso								
	IDENTIFICATION RESIDENCY								
	Proof Seen DL NE WIC SS Fign Card ID ID ID Card School BC Card Seen Seen State/ School BC Card Seen Seen State/ School BC Card Seen Seen MC Mail Ck Stub Card Other List								
	Adult								
	INCOME 30 DAY EXTENSION GIVEN NO PROOF								
	Minor ID Adult ID Res ID Income								
	Saen Stub SSI Form Supp Reason:								
	Zero: Reason why Client Initials								
	Staff Signature/Title Income ID/Residency Nutrition Risk Food Package Check Assessment Assessment Prescribing Issuance								
	Notification That Benefits Are About to Expire Was Given On: By:								
	Ineligibility Documentation Given On: Staff Initials: Termination Code/Reason:								
	otali midde.								
8	a. Check type of visit the client is being seen for today.								
O	a. Check type of visit the chefit is being seen for today.								
	b. For Transfers; the date their certification ends is placed here.								
	c. For custody changes begin a new form and check this box.								
	□ New Cert								

Step	Action									
9	The date of the certification should be placed here. Date of Certification:									
10	Document if the applicant was present in the clinic at the certification by checking yes or no. If the applicant was not present in clinic during the visit staff should document the reason why. Client Present: YES NO, Reason:									
11	The type of identification seen for clients and guardians (for minors) should be documented by checking the type of ID seen in the Identification box. If the ID seen is not represented by a box, list what type of proof was seen in the "other" box. Refer to the page 5 in this section of the manual for acceptable identification.									
	IDENTIFICATION									
	Proof Seen DL NE WIC SS Fidr Card ID ID School BC Card Hosp BC Card School BC Car									
	Adult									
	Listed below are the abbreviations used in the Identification box and what each represents: DL: Drivers License NE WIC Folder: Nebraska WIC ID Folder SS Card: Social Security Card State/Frgn ID: Any type of State or Foreign Identification Card BC: Birth Certificate (certified) Purple WIC Card: Card sent with mom for hospital or physician's office to complete Hosp BC: Hospital certificate of birth									

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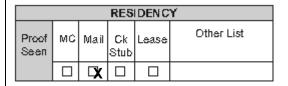
Step	Action								
12	The proof seen for residency should be documented by checking the appropriate box.								
	If the proof seen is not represented by a check box, list what was seen in the "other"box.								
	RESIDENCY								
	Proof MC Mail Ck Lease Other List								
	□ 🗷 □ □ utility bill								
13	The proof shown for income should be checked.								
	If the proof seen is not represented by a check box, list what was seen in the "other" box.								
	INCOME								
	Proof MC Pay SS/ Tax Child Supp Other (list)								
	Seen Bank Statement								
	☐ Zero: Reason why								
	Listed below are the abbreviations used in the Income box and what each represents:								
	 MC: Medicaid Pay Stub: Paystub from employment SS/SSI: Social Security or Supplemental Security Income 								
	 Tax Form: Most recent 1040 or other tax form showing income Child Support: Documentation showing child support actually received 								
14	When clients are seen who have no (Zero) or Negative income the zero box must be marked in the Income box. The reason why the person's income is zero or negative must also be written in the Income box.								
	INCOME								
	Pay SS/ Tax Child Other (list)								
	Proof Stub SSI Form Supp Other (list)								
	Zero: Reason why Lost job/unemployed X								
	Zero. Reason wity Lost Job/unemployed								
	For more information on what is appropriate documentation for proof of income, refer to the procedure in section D of this manual.								

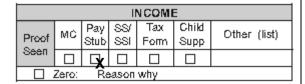
When a extension is given to a client so that they may bring in proof of income, residency or identification the "30 Day Extension Given Box" must be completed. The type of proof missing should be checked and highlighted as shown below.



At the next visit (30 days or sooner), the date proof is seen would be marked in the "30 Day Extension Given" box and the type of proof seen would be marked in the corresponding box(es) as shown below.





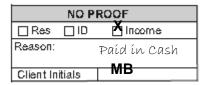


When a client is unable to provide proof of either, residency, identification or income the "No Proof Box" must be completed. The corresponding box that indicates what proof (identification, residency or income), the client is unable to provide should be marked.

The reason why proof cannot be provided is written on the "Reason" line.

The client/responsible party must initial the line title "Client Initials".

An example of a completed box is shown below:



All versions of the Signature form that do not have the "No Proof Box" should use the No Proof Form for documentation. The form should be completed according the procedure found in Section D, Page 9 of this volume of the Nebraska WIC Procedure manual.

17	The signature(s) and title(s) of staff who participate in the certification of the client are placed here. Staff should check the box(es) to indicate the part(s) they completed for the certification visit. Staff who make more than one determination need to only sign one line and check the appropriate boxes indicating the actions they took. An example is shown below:
	Staff Signature/Title Income ID/Residency Assessment Prescribing Issuance Anna Sanchez Lorí Johnson, RN Marla Lewandowkí, RD
18	Fill in the date and staff initials when clients are given notification their benefits are about to expire in the locations shown below.
	Notification That Benefits Are About to Expire Was Given On: 6/26/10 By: SB
19	Fill in the date and staff initials when a client is found to be ineligible for the program and given an ineligibility letter documenting the reason for termination. List the termination code for this client. Ineligibility Documentation Given On:

Certification Form Revisions

The Certification Forms are designed and produced by the State WIC office in consultation with the Local Agencies.

Revisions to the Certification Forms are made as necessary.

Translated Form

The Certification Signature Form is available in Spanish. The Spanish version of the form may be ordered from the State WIC Office using the WIC Materials Order Form.

Retention of Forms

The Certification Signature Form with the original signature of the applicant/responsible party is retained in the applicant's file as the official documentation of application and eligibility determination.

The Certification Data Form is to be printed and retained in the applicant's file for each person applying for the program initially, and at each following certification visit.

Completing Certification Information In The Computer System

At the time of the certification visit, all applicable information on the computer screens is to be completed. Detailed descriptions for completing this may be found in the Participant Processing User's Guide.

Sample of Forms

A sample of the Certification Data Form, Certification Signature Form, and Spanish translation of the signature form follow as pages 2k-2q.

NEBRASKA WIC CERTIFICATION DATA FORM

Agen	cy	Clinic	Cli	ent ID	Fam	ily ID	Action	1 Date	Initial Vis	sit	Transa	ction		WL	Term	Terr	n Da	ite
lst A	uth. I	Rep. La	st Nar	ne			IF:	irst Nam	e			Pho	ne Numb	er	Alterna	ite Ph	one	Num
Addr	ess, S	treet, F	RFD, P	O Box				2.3			City				State	7	Lip C	ode
Clien	t Las	t Name			114 250		Client :	First Na	me			MI	Clier	nt Maio	len Nam	e		
ADJ Elg.		ALCOHOL: DELL'E	nnual icome	Int	PU Day	Status	Foste	SANTAL SERVICE SERVICES	ther ograms		Date	of Bi	rth		ial Secur nber	ity	Sex	L
Ra H	ce Race	R M H	SRC Care	HS	A L L W	LMP		Est. D Date	De	l C	Birth Wt.	4	Ir mo. pkg	1	ood Paci		mo.	okg
Statu		Date of Cert.		Medica Date	al	Yr.	ge Mo.	Height	Weight	HG	В Н	CT	Nutritio	n Risk	Factors	SCHOOL SECTION	P R	H R
Amin'All Skilling						20 ASTRONOMINA												
	THE RESERVE THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TO THE PERSON NAMED																	

397-013

NUTRITION DATA

A	Grade	M	Month		3 mo. Be	lefore Preg.		
L	Compl	Charles of the	Care Care	Risk	Cig/D	D/W	Dr/D	
W								

A L		Est Due	Wks	Pre- Preg.	# Prev.	# Prev.	Date Last	AL IIIII Free VISII		it	BF Prom	
L W	LMP	Date	Gest	Weight	Preg.	Live Births	ive Preg.	Cig/D	Chg	D/W	Dr/D	(before PG)
	1 1	1 1										

F I	WIC During Preg	Not on WIC During Pregnancy			At Initial PP Visit				Weight Change	STATE OF THE PARTY	How	Form Start	Why Stop
P F		Cig/D	D/W	Dr/D	Cig/D	Chg	D/W	Dr/D			Long		BF

Birth Information												
Inf Seq.	Infant DOB	Birth Cond	Sex	PP Cond	DOD	Birth Weigh						
1	1 1				1 1	:						
2	1 1				1 1	:						
3	1 1				1 1	:						

I C	BF Now	BF Ever	BF How Long	Date of Last Breastfeeding Response	Birth Wt.
		APRIORE STRUCTURE		/ /	

LA Use	LA ID	Re	ferral	Optional Health Data						
		То	From	1st Check			2nd Check			
				Cig/D	D/W	Dr/D	Cig/D	D/W	Dr/D	

Nutrition Education		Immunizations			
NE Code	Pres. Code	Antigen	Da	ite	P/V
			1	1	
			1	1	
			1	1	

NEBRASKA WIC CERTIFICATION SIGNATURE FORM

Rights & Responsibilities

I understand that:

- Everything I tell WIC must be the truth to the best of my knowledge and may be verified.
- . If I am enrolling a child or infant, I must be their legal guardian, custodial parent, or foster parent.
- All information I give WIC is private. WIC staff will not give out this information without my signed release.
- I may only get checks from one WIC program at a time.
- I may not receive CSFP (Commodity Supplemental Food Program) while receiving WIC for the same person.
- The foods given by WIC are only for the WIC client.
- If I do not follow the WIC program rules, I may receive sanction points. If I accumulate too many sanction points I can be taken off WIC.
- Standards for eligibility for WIC are the same for everyone, regardless of race, color, national origin, age, disability or sex.
- If I feel I have been discriminated against I may file a complaint.
- If I disagree with a decision regarding my eligibility, I may request a fair hearing. I may do so by mail, verbally, or in writing to the WIC program. My request must be made within 60 calendar days of when the written denial or termination of benefits was mailed or given to me. A detailed copy of the Fair Hearing Procedures is available on request from the Local Program Director.
- . If I am unable to keep my appointment, I should call the local agency number on my ID folder.
- I will report address and/or phone changes at my next scheduled appointment.
- Presumptive eligible pregnant women found to have no nutritional risk within the first 60 days of certification will no longer be eligible for the Program and will receive no additional benefits.
- I am encouraged to participate in the health assessment, referrals & nutrition education available to me through the program.
- If I do not follow the rules for using my WIC checks, or I sell or give away my WIC checks or foods I may be asked to repay the WIC Program the value of the WIC foods received.
- My signature on this form allows staff of the Food Stamp and Food Stamp Nutrition Education Program; Medicaid; Perinatal, Child
 and Adolescent Health Unit; Newborn Screening; CSFP; and Immunization programs to see the information for purposes of
 outreach, referral, and eligibility. They cannot share the information with a third party.
- That intentionally making a false or misleading statement or intentionally misrepresenting, concealing, or withholding facts may
 result in paying the state agency, in cash the value of the food benefits improperly issued to me and may subject me to civil or
 criminal prosecution under State and Federal law.

I have been advised and received a copy of my rights and responsibilities under the WIC Program. I certify that the information I have provided for my eligibility determination is correct, to the best of my knowledge. This application is being made in connection with the receipt of Federal Assistance. Program officials may verify information I provide to them.

	RELATIO				
SIGNATURE	Self	Guardian/ Custodial Parent	Foster Parent	Enrollment Proxy	Date
	_ □				

Client Name:	ID:	Family ID:
SECOND RESPONSIBLE PART	Y – For Infants & Children	
has the same responsibilities as my		of and
for the same time period: • WIC benefits from another	WIC clinic OR supplemental Food Program (CSFP).	is not currently receiving and will not receive
Initials: Date:	Initials: Date:	Initials: Date:
Initials: Date:	Initials: Date:	Initials: Date:
Initials: Date:	Initials: Date:	Initials: Date:
VOTER REGISTRATION If you are not registered to vote whe If you are already registered to vote YES NO DATE: YES NO DATE:	re you live now, would you like to apply to at your current address check "NO". YES NO DATE: YES NO DATE:	register to vote here today? □ YES □ NO DATE: □ YES □ NO DATE:
	egister to vote will not affect the amount of	
	rfered with your right to register, or to decli ary of State, State Capital Building, Lincoln	2

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2/09

Client Name:	ID	:	_ Family ID:			
□ New Cert □ ReCertification □ ReEnroll □ InSta	ate Transfer □ Out o ert Expires:		□ Presumptive	□ Custody Change		
Date of Certification: Clie	nt Present: 🗌 YES	☐ NO, Reasor	1:			
IDENTIFICATION			RESIDENCY	1		
Proof DL NE WIC SS State/ Work/ Frgn School BC WIC B Fidr Card ID ID Card	osp Other (list)	Proof Seen MC	Mail Ck Lease Stub	Other List		
Adult	<u> </u>					
INCOME	30 DAY EXTEN	ISION GIVEN	NO P	ROOF		
Pay SS/ Tax Child Other (list)		Adult ID	Res ID			
Seen Stub SSI Form Supp Cutter (list)	Income		Reason:			
Zero: Reason why	Date Proof Seen:		Client Initials			
Staff Signature/Title Income Assessment	ID/Residency t Assessment	Nutrition Risk Assessment	Food Package Prescribing	Check Issuance		
□						
Notice that Booking the Annal Control						
Notification That Benefits Are About to Expire W						
Ineligibility Documentation Given On:	Staff Init	ials:T	ermination Code/	Reason:		
□ New Cert □ ReCertification □ ReEnroll □ InSta Date Ce Date of Certification: Clie	ert Expires:					
IDENTIFICATION			RESIDENCY	1		
Seen Fldr Card ID ID Card Adult ID ID	sc \	Proof Seen	Mail Ck Stub Lease	Other List		
]					
Proof MC Pay SS/ Tax Child Supp Other (list)	Minor ID Residency Income Date Proof Seen:	Adult ID	Res ID Reason:	Income		
Staff Signature/Title Income	→ ID/Residency	Nutrition Risk	Food Package	Check		
Assessment —		Assessment	Prescribing	Issuance		
				_		
	_					
Notification That Benefits Are About to Expire W	□ /as Given On:		 Ву:			

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FORMULARIO DE FIRMA DE CERTIFICACIÓN DE WIC DE NEBRASKA Derechos y Responsabilidades

Entiendo que:

- La información que doy a WIC tiene que ser la verdad a lo mejor de mi conocimiento y puede ser verificada.
- Si estoy inscribiendo a un niño o infante, tengo que ser el guardián legal, padre con custodia o padre tutelar.
- Toda la información que doy a WIC es privada. El personal de WIC no divulgará la misma sin mi autorización firmada.
- Sólo puedo recibir cheques de un programa de WIC a la vez.
- No puedo recibir comida a través del programa de CSFP (programas de alimentos suplementarios) mientras estoy recibiendo WIC para la misma persona.
- · Los alimentos aportados por WIC sólo son para el cliente de WIC.
- Si no cumplo con las reglas del programa de WIC, puedo recibir puntos de sanción. Si acumulo demasiados puntos, pueden terminar mis beneficios de WIC.
- Las normas para la elegibilidad de WIC son las mismas para todos, sin importar raza, color, nacionalidad, edad, discapacidad o género.
- Si siento que he sido discriminado, puedo hacer una queja.
- Si no estoy de acuerdo con alguna decisión acerca de la elegibilidad, puedo pedir una audiencia justa. Lo puedo hacer por
 correo, verbalmente, o por escrito al programa de WIC. Mi petición se tiene que hacer dentro de 60 días de cuando se me envió o
 entregó el aviso negando o terminando mis beneficios. Una copia detallada de los procedimientos de la audiencia justa está
 disponible al pedirla del director del programa local.
- Si no puedo cumplir con mi cita, debo llamar el número de la agencia local que se encuentra en la carpeta de identificación.
- · Voy a avisar de los cambios de dirección y/o teléfono en mi próxima cita programada.
- Las mujeres embarazadas presuntamente elegibles que no tienen ningún riesgo de alimentación dentro los primeros 60 días de certificación ya no serán elegibles para el programa y no recibirán beneficios adicionales.
- Soy animada a participar en una evaluación de la salud, las referencias y la educación de alimentación disponible a mí a través del programa.
- Si no cumplo con las reglas para usar mis cheques de WIC, o vendo o regalo mis cheques de WIC o alimentos, se me puede pedir que pague el valor de los alimentos recibidos al programa de WIC.
- Mi firma en este formulario permite que el personal de Cupones para Alimentos y el Programa Nutritivo para Cupones de Alimentos, Medicaid, Perinatal, Unidad de Salud de Niños y Adolescentes, Evaluación de Recién Nacidos, CSFP, y programas de inmunizaciones para ver la información para propósitos de alcance comunitario, referencia y elegibilidad. No pueden compartir la información con una tercera parte.
- Intencionalmente dar información falsa o intencionalmente falsear, ocultar, o detener hechos puede resultar en pagar a la agencia del estado, en efectivo, el valor de los beneficios de alimentos indebidamente emitidos a mí y pueden sujetarme a persecución civil o criminal bajo las leyes estatales o federales.

He sido aconsejado y he recibido una copia de mis derechos y responsabilidades bajo el programa de WIC. Certifico que la información que he proporcionado para la determinación de elegibilidad está correcta, a lo mejor de mi conocimiento. Esta solicitud se hace para recibir ayuda federal. Los agentes del programa pueden verificar la información que he proporcionado a ellos.

	RELACIÓN AL SOLICITANTE (Marque Uno) Guardián/								
FIRMA	Yo	Padre con Custodia	Padre Tutelar	Inscripción por Representante	Fecha				

				О					

TSU 11-08

e miemae roer	oonsabilidades qu	e tengo	es el p	adre/ma	dre o guardi	án de					y tiene
io momao reop	orisabilidades qu	e terigo	yo en la cii	inca de	vvic y la tier	iua.			□ R	ehusado	
ARTICIPACI	ÓN DUAL			······································				***************************************			
o va a recibir b • Benefid	seguida indican queneficios durante cios de WIC de oticios del Programa	el mism ra clínica	o plazo de a de WIC	tiempo: O						almente recil	oiendo :
	ican que entiendo	que est									 1
Iniciales:	Fecha:		Iniciales:	F	echa:		lni	ciales:	Fe	echa:	
Iniciales:	Fecha:		Iniciales:	F	echa:		Ini	ciales:	Fe	cha:	
Iniciales:	Fecha:		Iniciales:	F	echa:		lni	ciales:	Fe	cha:	
						***************************************		***************************************			
	LECTORAL inscrito para vota	ır donde	usted vive	ahora,	¿le gustaría	solicita	r pai	ra inscrib	oirse aqu	uí hoy para v	otar?
□SÍ □NO	O FECHA:		□ SÍ	□ NO	FECHA:			□ SÍ	□ NC) FECHA:	
□SÍ □NO	O FECHA:		□ SÍ	□ NO	FECHA:			□ sí	□ NC) FECHA:	
osi on	D FECHA:		□ sí	□ NO	FECHA:			□ sí	□ NC	FECHA:	
	scribirse o rehusa										
usted cree qu	ie alguien ha inter cer una queja con	venido c	on su dere	cho para	inscribirse	o para	rehu	ısar a ins	scribirse	para registr	ar para

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